

NHSCC Member Event:

Applying International learnings from the Canterbury Health System in the local context. A practical forum on how to create the environment and processes for success where you are.

Thursday 21st November 2019

Hill Dickinson, Broadgate Tower, EC2A 2EW

| Timing | Agenda |
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| 9.30-10.00 | Registration and refreshments |
| 10.00-11.50 | Opening plenary: <ul style="list-style-type: none"> Julie Wood, Chief Executive, NHS CC- Welcome and Introduction Carolyn Gullery- General Manager- Planning, Funding and Decision support, Canterbury District Health Board- Applicable learnings from Canterbury Dr David Hambleton, Chief Executive Officer South Tyneside CCG- Changing the conversation – reflections from South Tyneside Len Richards, Chief Executive of Cardiff and Vale University Health Board - Reflections and learning from Cardiff Stephen Childs, Chief Executive Officer North of England Commissioning Support- The role of a CSU as a system partner Panel Q&A |
| 11.50-12.40 | Lunch |
| 12.40-13.40 | Breakout session 1 (see below) |
| 13.45-14.45 | Breakout session 2 (see below) |
| 14.45-15.15 | Refreshments |
| 15.15-16.15 | Closing plenary <ul style="list-style-type: none"> Dr David Hambleton- Reflections Carolyn Gullery- Learning and future direction Richard Murray, Chief Executive of The King's Fund- The changing role of commissioning and opportunities from international learning. Panel Q&A |
| 16.15 | Close |



Breakout sessions:

1. Putting your money where your mouth is; alliancing finance, from rhetoric to reality

- a. Kate Hudson- Chief Finance Officer, South Tyneside CCG
- b. Julia Pattison- Director of Finance, South Tyneside and Sunderland NHS Foundation Trust

Session focus:

- Is the traditional way of managing these matters 'fit for purpose' for developing effective integrated care systems to best meet the needs of patients and the system as a whole in the NHS?
- Is the Canterbury notion of 'trusting clinicians to do the right thing' a sound basis for financial control in the NHS?
- With the adaptation of Canterbury initiatives such as 'alliancing', how has the landscape changed in how finance and budget matters are now managed and perceived in your region?
- What can others learn from your experiences to assist them in their locality?

2. Using data within an effective outcomes framework—what does this mean in practice to support an effective integrated care system?

- a. Carolyn Gullery- General Manager- Planning, Funding and Decision support, Canterbury District Health Board
- b. Ian Davison- Business Information Services Director, North of England Commissioning Support

Session focus:

- What is the role of data? Is it to show change, monitor KPIs or to drive and inform change—do we have the priorities right?
- What is the data we need to have view of to inform the change we desire?
- What are the audiences for the data we provide and
- How do we present for it to have utility in the 'real' world?



3. System leadership and organisational culture

- a. Dr. David Hambleton- Chief Executive- South Tyneside Clinical Commissioning Group
- b. Stephen Childs- Chief Executive- North of England Commissioning Support
- c. Len Richards- Chief Executive of Cardiff and Vale University Health Board

Session focus:

- But we're already a clinician focused service aren't we?
- How do we focus the conversation on the knowledge of our clinicians and genuinely allow them to shape the service and funding decisions we make?
- What is the role of trust in all of this and how do we develop an organisational culture that manages based on this, rather than creating complex systems to control the 1% who may do the 'wrong' thing?
- What are the constructs required to ensure that we reconnect our primary and secondary clinicians?
- How do funders take the 'leap of faith' to believe that trusting and supporting clinicians and their knowledge, may improve the system and its efficiency?

4. Making friends and influencing colleagues; How HealthPathways can support a whole-of-system approach

- a. Andy Froggatt- Director of Strategic Partnerships, Streamliners
- b. Mark Girvan- Programme Manager, North of England Commissioning Support
- c. Dr. Paul Nellist- Clinical Editor, South Tyneside HealthPathways, Clinical Advisor, UK HealthPathways

Session focus:

- How can we engage our system in the development of standardised pathways?
- What are the benefits of system collaboration when developing localised pathways?
- Can we really develop consistent approaches which are palatable to all?
- Dissemination and maintenance?



5. **Get the balance right: collaborating for health and care in the long term: how to manage the governance and legalities around new system working**
 - a. Robert McGough- Partner, Hill Dickinson LLP
 - b. James Drury- Programme Director, Integration and Change Board, City of Bradford Metropolitan District Council
 - c. Chris Edwards- Chief Officer, NHS Rotherham CCG

Session focus:

- What are the barriers to working effectively across organisations in the NHS – do you think that legal and governance issues are part of this?
- Are their methods that can (or have) been used to effectively achieve system change?
- Are structural/legal mechanisms enough to deliver the changes, or is success based on a wider set of parameters than just these?
- Where would you start from in a system which has struggled to deliver?

